

SEVERN SPORTS AND LEISURE – LARFORD LAKES AND CARAVAN COMPLEX

STATIC CARAVAN CONDITIONS OF HIRE

- 1) A deposit of £150.00 is required at the time of booking. The deposit will not be refunded should you subsequently cancel for whatever reason. If paying by credit/debit card the balance is payable at least 28 days before the start of our holiday. Cash balances must also be paid at least 28 days prior to the holiday booking. Please note there is a small surcharge for credit card payments of 2%.
- 2) If the payment is not received by the appointed date we are entitled to assume you do not require the caravan which may then be re-let without further notice.
- 3) A reservation is made only when our completed booking form together with the required deposit of £150.00 is accepted in writing. Phone bookings will remain firm provided we receive your post confirmation and initial deposit payment within 7 working days.
- 4) All bookings commence at 2.00pm on the date of arrival (please do not arrive before 2pm) and terminate at 10.00am on the day of departure.
- 5) A further deposit of £100.00 will be payable on arrival at the complex for damage levy which is fully refundable 7 days after departure subject to the caravan being left in a clean and tidy condition. Furniture, fixtures and equipment broken by misuse, lost or damaged during occupation will be charged for including loss of caravan and gate keys that will be issued on arrival.
- 6) Caravans will be provided fully equipped with TV, microwave, cooker, fridge freezers and all cooking utensils, crockery etc. Duvets and pillows will be provided. Bed sheets, pillow cases, towels and tea towels are to be provided by the holiday maker.
- 7) We reserve the right to refuse any booking application or to refuse or terminate accommodation.
- 8) We cannot accept any responsibility for personal injury or inconvenience, nor loss or damage to personal property however caused. Vehicles parked entirely at the owners own risk.
- 9) We reserve the right to reduce the price of the holiday caravans at any time so as to make special offers and promotions. We further reserve the rights to increase the prices at any given time.
- 10) We welcome well behaved small dogs at a small charge of £10 per dog for the stay provided they are kept on a lead at all times and sleep on a blanket/bed provided by the holiday maker. At no time will the dog be left alone in the caravans. Please ensure any fouling of the grassland or footpath is cleaned. Failure to do so and any reports from other guests to this effect could result in termination of the holiday let.
- 11) Children are very welcome but will be surrounded by deep water on the lakes. Therefore adult supervision is required at all times.
- 12) All guests are asked to keep noise to a minimum, especially after dark.
- 13) The management reserve the right to enter any caravan at any time in the event of an emergency or for maintenance issues or for reasons that may concern the management.
- 14) The caravan is made available for you from the date stated but if this is not possible for any reason beyond our control (fire, theft, damage) any monies paid will be fully refunded to which you have no further claims.

BOOKING CONDITIONS – TOURERS, TENTS AND MOTOR CARAVANS

- 15) Full payment is required on arrival.
- 16) Tourers and tents will be taken by appointment only. 14 days notice is required to secure bookings.
- 17) We cannot accept any responsibility for personal injury to guests or inconvenience, loss or damage to personal property however caused. Vehicles are parked entirely at the owners own risk.